

PUBLIC WATER SUPPLY DISTRICT #1 OF MADISON COUNTY, MISSOURI
WATER USER'S AGREEMENT

The undersigned, being the owner or occupier of the land located within the above Public Water Supply District, hereby makes application to said Water District for one water service connection, and if the service is made available by said Water District, agrees to the following conditions:

1. To become a water user of the Water District, I hereby tender the sum of \$25.00 for each meter to be added to any billing or prior deposit for water service connection. Your building should be ready to accept service at the time of application. The Water District shall in no event be liable for any damage done, water loss or inconvenience caused by reason of any break, leak or defect in, or by water escaping from service pipes, or from fixtures on the premises of the owner or water user. To avoid a service charge, customers should give two business days notice to have water connected or disconnected.

2. Pay a minimum monthly meter charge for the water service connection(s) from the time service is made available by the Water District, and pay for additional water used at the rate set out in the rate schedule adopted by the board of directors. Any changes made in the minimum water charge and rate schedule by the board of directors shall become a part of this agreement as though fully set out herein.

Previous Accounts: Any customer who has relocated within the Water District or any former customer who has moved back to the Water District shall not receive service until all of their old accounts and all relevant charges established herein are paid in full. If any person with a past due utility account is residing in a residence receiving water, such water service may, at the sole discretion of the Water District, be discontinued.

**** 3.** Water meters will be read monthly by the Water District. Payments are due on the 1st, past due after the 10th of each month. Payment received after this date will be charged a 15% penalty on the balance due. On the first business day after the 10th, all payments found in the night drop box before 8:00am and in that morning's mail delivery will be considered timely paid. Failure to pay a bill by 8:00am on the disconnect day of the month in which the bill is rendered shall result in a delinquency fee charge and discontinuance of the service. Customers desiring their service to be shutoff must contact the office and provide a forwarding address. Service will be disconnected within two business days. Failure to contact the office could result in you being responsible for water usage of the next customer. Failure to provide a forwarding address or failure to cash the deposit refund check within 90 days will result in the forfeiture of the deposits to the Water District.

4. If after water service is made available the same is discontinued or disconnected for any purpose, pursuant to the bylaws, reconnection shall be upon the conditions set out by the bylaws and the rules and regulations of the Water District. Accounts turned into a collection agency will be charged all associated cost, including but not limited to collection fees, attorney fees, court costs, etc.

**** 5.** The meter set is property of the Water District. **No unauthorized person should operate or tamper with this equipment.** If damage is caused by an unauthorized person, repair cost will be billed to the customer on record or property owner. The Water District is not responsible for leaks, water damage caused by leaks or water loss at and beyond the customer's connection to the meter set. It is recommend that a shut off valve be installed outside of the meter set for your personal use. **If you need the meter shut off, contact the office to schedule a time.** A service charge will apply for any request with less than 48-hours advance notice.

6. The undersigned agrees that he will make no physical connection between any private water system and the water system of the Water District. Representatives of the Water District may at any reasonable hour come on the premises where the water is being used for the purpose of making an inspection to enforce this provision. Violation of this provision shall be grounds for disconnection of service.

7. The undersigned agrees that in the event any part of the water system of the undersigned constructed, expanded, modified or repaired after January 1, 1989 is found to contain materials that are not "lead free" the Water District shall have the right to remove the water meter serving this property and shall have the right to sever the service line serving said property. The definition of "lead free" as used herein shall be defined in the Rules and Regulations of the Mo. Dept. of Natural Resources as it now exists or as it may from time to time be changed.

8. The laws of the state of Missouri, the bylaws of the Water District, and the rules and regulations of the Water District, and this Water User's Agreement, as presently existing, and as may be amended from time to time, are made a part of this agreement as though fully set out herein.

9. The undersigned agrees that he will grant a water line easement to the Water District for the transmission of water over, under and across any interest he may have in realty property bounding the roads along which the initial water transmission lines of the Water District are planned in consideration for the Water District accepting this application.

10. The location or description of the property to be served by the water service connection is:

Customer _____

Address _____ Account # _____

Receipt of \$ _____ in the form of _____ is hereby acknowledged.

Your meter will be turned on within two business days. Your structure should be ready to accept service at the time of application. The Water District shall in no event be liable for any damage done, water loss or inconvenience caused by reason of any break, leak or defect in, or by water escaping from service pipes, or from fixtures on the premises of the owner or water user.

If your property is served by Junction City Sewer, the City of Fredericktown will bill you for sewer service. This invoice is based on your water usage and will be issued one month after your water usage is calculated. Notice: Pursuant to Missouri state law [250.236], Madison Co. PWSD #1 is required to disconnect water service due to nonpayment of sewer invoices. Pay sewer invoices promptly to prevent water shutoff.

Account # _____

Welcome to the Madison County PWSD #1. This form is an application for credit, since water usage is billed after it is used. **Please complete all fields.** Failure to supply all information could result in an increase in deposit requirements or denial of service.

Please Print

Customer's Name _____ SSN _____ DOB _____
Spouse's Name _____ SSN _____ DOB _____

Provide the full legal names for all adult occupants (18+) who will reside at the premises:

Physical Address _____

Mailing Address (if different from physical address): _____

Main phone # _____ Alternate # _____

Email Address _____

Customer's Employer _____ Phone # _____

Address _____

Own Home
Purchased from _____

Renting (*Attach copy of Lease Agreement*)
If renting, the following must be filled out completely before water can be turned on. Please call your landlord if you do not have this information.

Landlord's Name _____ Phone # _____

Landlord's Address _____

Emergency Contact (*someone not living in your household*):

Name _____ Relationship _____ Phone # _____

Address _____

Customer Signature _____ Date _____

PHOTO ID IS REQUIRED

Your meter will be turned on within two business days. Your building should be ready to accept service at the time of application. The Water District shall in no event be liable for any damage done, water loss or inconvenience caused by reason of any break, leak or defect in, or by water escaping from service pipes, or from fixtures on the premises of the owner or water user. A service charge may be applied for return trips.